

Help us.

DENIVA, I-Network, and Designers Without Borders are conducting a comprehensive ICT survey and can't do it without you!

We need your organization's information to better serve you as members, associates, stakeholders, and future partners. If you fill out and return the ICT survey below, you will not only be helping us help you, but ...

You could win a free computer for your organization.

It shouldn't take more than 15 minutes, and each organization that fills out and returns the survey will be entered into a drawing to win a free computer. There is only one entrant per organization so please return only one form for each.

We'll need your survey by June 1, 2007.

Your survey can be filled out online at: www.surveymonkey.com/s.asp?u=777123653931
Or returned via Uganda post to: DENIVA, ICT Survey, P.O. Box 11224, Kampala
Or delivered to: DENIVA, 409 Makerere Rd, Kagugube Zone Block 9 (near Law Dev. Centre)

Throughout this survey, unless otherwise indicated please choose ALL answers that apply to the organization.

ABOUT the ORGANIZATION

1. Name of the organization: _____
2. Physical address (physical location): _____

3. District in which the organization is located: _____
4. Postal address: _____
5. Email address: _____
6. Telephone contacts: _____
7. Contact person: _____
8. Activities: _____

9. Is the organization registered as a (please choose **only one**):
 - CBO
 - NGO
 - Government institution
 - Private company
10. Is the organization a member of:
 - DENIVA
 - I-Network
 - Other, please specify _____

TECHNOLOGY and COMMUNICATION

11. How many computers are present in the organization's office? _____
12. If computers are present, does the organization have a(n):
- printer
 - scanner
 - internet connection
 - network between computers (if more than one is present)
13. Does the organization have a(n):
- formulated and concrete ICT strategy
 - appointed staff member to handle ICT related issues
 - fax machine
 - landline telephone
 - official email address
 - website
 - internet café nearby that is utilized regularly
14. Does the organization use the internet or email for:
- communicating with like-minded organizations
 - communicating with parent organization
 - communicating with affiliated-member NGOs
 - interoffice communication or organizational operations/business
 - none of the above
15. What is the organization's preferred way of communication? (please choose **only one**)
- Email
 - Fax
 - Phone
 - Postal
16. What are the organization's top three preferred forms of receiving information?
1. _____ 2. _____ 3. _____
17. Does the organization communicate with like-minded organizations by:
- attending conferences
 - through events set up by an organization in which it is a member
 - face-to-face meetings
 - telephone
 - e-mail
 - participating in online dialogues such as weblogs or wikis
18. How does the organization currently promote itself and its activities?
- Promotion is not needed for the organization
 - Word of mouth (by telling people)
 - Printed brochure
 - Website
 - Newsletter
 - Other, please specify _____
19. If the organization is a member of DENIVA, I-Network, or other NGO, does it read their:
- Printed newsletter
 - E-newsletter
 - Online newsletter
20. If the organization does **not** have a website, what hinders it from acquiring one?
- Lack of interest
 - Lack of funds
 - Lack of knowledge about website development
 - No one to do it
 - Other, please specify _____

21. Have you ever visited the website of:
- DENIVA
 - I-Network
 - Other NGO the organization is affiliated with.
Please specify which organization(s): _____
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22. Of the websites indicated above, what do you like about the website?
- Easy to find what you are looking for
 - Fast, little download time needed
 - Information was relevant to the organization's needs
 - Overall design, the way it looks
 - Other, please specify _____

23. When viewing any website, what do you feel is important?
- Easy to find what you are looking for
 - Fast with little download time needed
 - Overall design of the website is relevant to its organization
 - Interesting with photos and interactivity
 - Do not visit websites

TRAINING and DEVELOPMENT

24. In what area is skills development/information needed for the organization? Please specify.
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25. What are the challenges to ICT development for the organization? Please specify.
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26. Has the organization participated in ICT training or other knowledge sharing forums/workshops (please circle one)? Yes/No

27. If yes, please indicate from the following:
- DENIVA and I-Network
 - I-Network monthly/regular seminars
 - I-Network public debates
 - I-Network topical seminars
 - Other, please specify _____

28. If the organization has participated in ICT training or other knowledge sharing forums/workshops, has the organization:

- found the training helpful
- applied the knowledge to its everyday processes
- shared the knowledge with the organization's members
- shared the knowledge with other staff members

29. If the organization has **not** participated in ICT training, is it interested in doing so (please circle one)? Yes/No

30. What topics in ICT training would the organization be interested in? Please specify.
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Thank you for participating in this survey.